

Mortgages End-client emails for TNS members

**Clients currently in middle of mortgage application**

**Subject:** Supporting you through the erratic mortgage market

Dear <name>,

You may have heard a lot in the news about mortgage lenders withdrawing their products or changing their rates. No doubt, this is causing you some concern, but fortunately as you're using a mortgage broker you still have us navigating the erratic market on your behalf.

Although there are several reports that mortgage lenders are withdrawing from the market, please be assured that this is temporary – they are actually withdrawing particular deals. Not all lenders have pulled their products, so please be assured that we are doing everything we can to get the right outcome for you.

We have put together some information on our website [or attached] which explains the situation and addresses some of the questions we're getting from clients.

Please get in touch if you've any further questions.

Kind Regards

[insert name and contact details]

**Other mortgage clients**

**Subject:** Helping you through the erratic mortgage market

Dear <name>,

You may have heard a lot in the news about mortgage lenders withdrawing their products or changing their rates. This may have caused you some concern if you are unsure how it may affect your current mortgage or think you'll need to remortgage soon.

We have put together some information on our website [or attached] which explains the situation and addresses some of the questions we're getting from clients. Hopefully this will alleviate some of your concern.

Please get in touch if you've any further questions or concerns.

Kind Regards

[insert name and contact details]

**A mortgage is a loan secured against your home or property. Your home or property may be repossessed if you do not keep up repayments on your mortgage or any other debt secured on it.**

Mortgages End-client emails for TNS members

**Mortgage prospects**

**Subject:** Navigate the erratic mortgage market

Dear <name>,

You may have heard a lot in the news about mortgage lenders withdrawing their products or changing their rates. This may have caused you some concern if you are currently in the middle of a mortgage application, if you are unsure how it may affect your current mortgage or if you'll need to remortgage soon.

We have put together some information on our website [or attached] which explains the situation and addresses some of the questions we're getting from clients.

Please do not hesitate to get in touch if you've any further questions or need help securing a mortgage.

Kind Regards

[insert name and contact details]

**A mortgage is a loan secured against your home or property. Your home or property may be repossessed if you do not keep up repayments on your mortgage or any other debt secured on it.**